



## A delivery management platform that manages app releases and automates the QA process

In today's data-driven world, millions of new apps are released every day in a bid to enhance customer experience and improve process efficiency. Development teams are under constant pressure to speed up application development and delivery, while maintaining the existing applications. Your clients expect constant innovation, while your business demands fast and secure application delivery. Service<sup>X</sup> can help you achieve both!

Build on industry-leading frameworks that guarantee 99.9% uptime, Service<sup>X</sup> will provide you with the ability to deploy new applications, and release enhancements and fixes in real time with no service interruption. The platform enables DevOps teams to plan, visualize, and control the entire application delivery and deployment process.

Service<sup>X</sup> provides the ability to manage, control and visualize continuous delivery pipelines to find and fix deployment-related and optimizing the quality. Its industry-leading features increase automation, improve security, and provide better integration with popular tools while enhancing the overall performance.

### *A New Approach to Application Lifecycle Management*

A predictive platform built on open architecture ties together the features that your teams need to predict and optimize. Service<sup>X</sup> has inbuilt features to optimize performance while deploying new applications in regulated environments. Our innovative approach does not require our clients to have multiple toolsets and allows all stakeholders to track progress at all levels.

At Data Foundry, we are striving to ensure a high performance user experience with end-to-end performance testing. With our continuous testing combined with advanced automation, you will never have to choose between speed and quality.

## Deliverables

### Service<sup>X</sup> strategy roadmap.

- Advice from DataFoundry subject matter experts.
- Regular meetings (weekly/bi-weekly)
- Architectural review, open issue review, projects and program status review.
- Product/Engineering feature request and issue tracking.
- Change management best practices session.
- Long-term shared account plan.
- Quarterly business reviews.

### Scope and Pricing

- Minimum 2-month engagement.
- Pricing will be agreed upon by the customer and Data Foundry and specified in the applicable Ordering Document.

# | Key Achievements

## **Service<sup>x</sup> Overview**

Review the concept and objective of Service<sup>x</sup> with the customer.

## **Use Case Identification Workshop**

Facilitate group ideation with the key line of business owners and stakeholders to identify viable use cases.

## **Stakeholder Interviews**

Gather information on dataset location, access, and characteristics.

## **Technical Assessment**

Conduct high-level analysis of proposed applications and use cases relative to dataset capabilities and limitations.

## **Recommendations**

Prepare an executive report for the customer on findings, and recommended next steps on business use cases and review critical learnings. Discuss the next steps for technical implementation.

## **Implementation**

Assign onshore/offshore resources for project completion.